

## **Chairman's Report to the Membership – AGM – January 20, 2016**

**The last general membership meeting was held in September 2013. We had had our official ground breaking ceremony for the expansion that spring and finally construction was to begin.**

**Your Board of Directors at that time included Brenda Duffy and Andrew Atkins. Both have since resigned their directorships after long and dedicated service. Also serving on the fundraising subcommittee, Connie Zeran and Gail Holtved have stepped down from their respective leadership positions. All of these individuals made significant contributions to the progress of our expansion efforts and we thank them. We have been fortunate to find new recruits for our board of directors, three individuals have been appointed as Directors by unanimous approval of the existing Board. We have welcomed Cindy Vorstenbosch, Elizabeth Larocque and Conrad Walpot to our Board in recent months. All have been actively supportive of the Centre prior to our recruiting them onto the board and all bring new skill sets, talents and experience to the mix.**

**Our practitioner and their partners in the 1000 Island Family Health Organization have officially become part of the Upper Canada Family Health Team. This has increased the number and types of allied health care services available to the patients and has provided the Medical Centre with a lease agreement with the UCFHT, funded through the Ministry, for space allocated to their use, within the facility.**

**Pharmasave have opened with their storefront on the lower level, street side. They are still adjusting their hours based on logistics and demand. They tried opening until 6:00 but have now settled on 5:30, five days a week. The Pharmasave brings huge benefits to the patients who can fill a script on their way out the door from a medical appointment and the Pharmasave lease is a significant bonus for the Corporation as we deal with the expansion expenses and debt. They are also wonderful and appropriate tenants for our facility.**

**Practitioners and staff have been bounced from wing to wing within the facility, required to deal with the noise and dirt and general chaos of working in a construction site for many months. They have managed the stress of unknowns and distractions and continued to care for their patients in a professional manner throughout. They are to be applauded.**

**The Board of Directors have kept a diligent eye on physical outcome and financial control of the overall expansion project, meanwhile managing the facility as an operating medical centre throughout. We have dealt with the surprises and crises of the unexpected and unanticipated as they have occurred. The physical build has been completed pretty much as contracted and planned. The major challenges with the structure involved external work to the property. There were drainage issues to address, anticipated but still needing to be dealt with. The facelift to the lower front was more involved and expensive than budgeted when we chose to upgrade insulation values. Remember the original building is over 40 years old.**

The main issues arose on the west side of the building as we attempted to not only meet accessibility codes but to actually meet them with a functionally user friendly entrance. Simply grading to the entrance level met code but in fact was deemed simply not suitable. Additional retaining walls and masonry work have added many dollars to the overall cost of the expansion as we dealt with the challenge of finding the most functional solution to deal with the elevation at the entrance, maintain sufficient parking space on the west side, allow for handicap access, etc.

Working with the present directors has been a pleasure, educational, and a privilege. I thank each of them for all their efforts on your behalf during the past year and a half.

Respectfully submitted,

Heather Cross,  
President & Chair 2012-2013